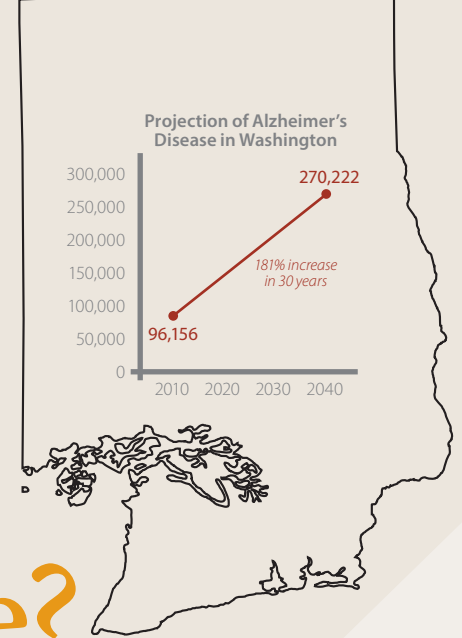


How

Our Mission
To transform lives by promoting choice, independence and safety through innovative services

How did we get here?

Long-Term Services and Supports Program Innovations



1981

- State-funded in-home program allows self-directed option
- Legislature approves Referendum 37 (\$25M to establish 4 "deaf service centers" in Seattle, Tacoma, Spokane and Yakima)

1983

- 1915(c) waiver approved by Centers for Medicare and Medicaid Services for Home and Community-Based Services

1984

- First steps to control nursing home growth

1985

- Adult Protective Services statute

1988

- Legislature approves funds to expand to 7 "deaf centers".

1989

- First state to fund telecommunication relay service as a direct provider with its own call center and relay agents prior to ADA.

- State Plan personal care for individuals with physical disabilities
- Statewide respite program implemented

1991

- Complaint Resolution Unit statute.

1993

- Mandates for Nursing Home reductions – state staff dedicated to nursing home and hospital transitions

1995

- Legislature passes HB 1908 creating a global budget for LTSS, allowing savings to help build HCBS capacity
- State plan eligibility expanded to those with functional disabilities
- Required training for all in-home personal care assistants
- Statute for adult family home licensing; development of quality personal care and special care services in community based settings.

1998

- Assisted Living Facility Licensing & Oversight transfers from DOH to DSHS.

1999

- First nurse delegation law
- Law allowing family members to be paid when providing skilled tasks

2000

- State Family Caregiver Support Program created

2001

- Self directed care providers vote to unionize
- First state to fund video relay service as a pilot project.

2002

- First state to distribute web cameras and videophone and to participate in Captioned Telephone relay service and equipment trial.

2003

- Standardized electronic assessment with acuity based payment methodology used across all HCBS populations (aging, physical, developmental disabilities)
- Registry for individuals who commit abuses against vulnerable adults.

2004

- RCS assumes responsibility for certification and oversight of Certified Residential Programs (supported living providers/agencies).

2005

- Kinship Navigators Program authorized

2006

- Established public video phone sites at Regional Service Centers of the Deaf and Hard of Hearing.

2007

- First state to fund "Communication Facilitator" for deaf-blind access to Video Relay Service. First state to fund research, design and development of new "Deaf Blind Communicator" telecommunication device.

2008

- Money Follows the Person
- Roads to Community Living implemented in Washington

2009

- Statewide implementation of Standardized Caregiver Assessment Tool.
- Quality Indicator Survey pilot starts in nursing homes

2010

- Statute requires providers to make notifications of suspicious death; allows financial institutions to refuse a transaction if they believe financial exploitation is occurring
- Expansion of "Communication Facilitator" to include mobile services to eliminate transportation barriers for deaf-blind.

2011

- Long-Term Care Working Training and Certification requirements

2012

2013

- Health Home Program implementation
- Legislature authorizes Enhanced Services Facilities

2014

- Grant funds establish RCS Quality Assurance Unit for a sustainable and systemic approach to continuous quality improvement

2015

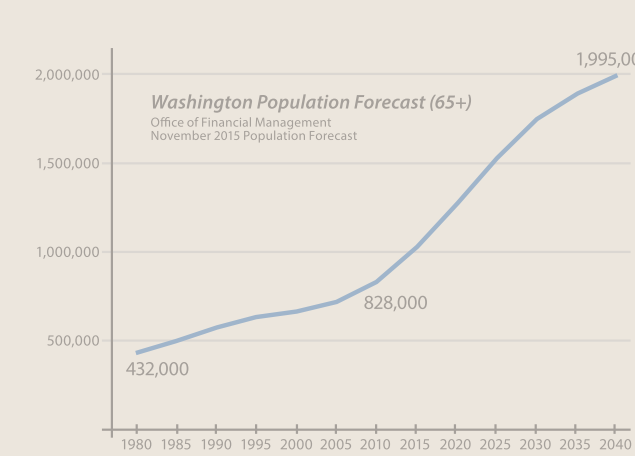
- State Plan Community First Choice Program
- Changes to Abuse Definitions increases protections for residents
- Online complaint reporting for providers

2016

- Online complaint reporting for public www.dshs.wa.gov/altsa/reportadulthood
- Statute requires minimum staffing of 3.4 hours per resident day

2017

- Medicaid Transformation Demonstration creates new options and eligibility for Long-Term Services and Supports with a focus on unpaid family caregivers
- New Long-Term Care Survey Process for increased efficiency
- New Emergency Preparedness regulations for NH/ICFs



Our Vision
Seniors and people with disabilities living with good health, independence, dignity, and control over decisions that affect their lives

COMMUNITY LIVING CONNECTIONS
LINKING YOU TO
Personalized Care & Support Options

DSHS TOLL FREE
1-866-**END HARM**
Voice/TTY Accessible
1-800-737-7831
1-866-363-4276
Washington State Department of Social and Health Services

Medicaid Alternative Care and Tailored Supports for Older Adults

Unpaid caregivers are the backbone of our long-term services and supports. These services are designed to assist unpaid caregivers in getting supports necessary to continue to provide high-quality care and to focus on their own health and well-being.

Washington State Department of Social & Health Services

20

Washington State Department of Social & Health Services
Transforming lives